

That's Quality! Residential

Monday 7th and Tuesday 8th August
Queen Margaret University



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Welcome to Central Scotland University College!



- Today, each tutor group will become the Students' Association for the newest tertiary institution in Scotland.
- Throughout the day, you'll be working on activities, receiving visits from sector organisations, and experiencing a day in the life of quality!



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What's the purpose of this activity?

This simulation will give you the chance to:

- try out some of the learning you've gained over the course in practice in a safe space.
- develop problem-solving, critical thinking, communication, negotiation, teamwork and time management skills.
- learn from your fellow officers and staff members.
- meet sector agency staff you'll work with in your roles.



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What will I need to do?

- In tutor groups, you'll become the students' association of CSUC.
- You won't be allocated specific roles e.g. President.
- You will receive communications into your in-tray throughout the day and make decisions as a group about how to handle them.
- You'll also be receiving two visits throughout the day – one from Education Scotland and QAA Scotland and the other from the Scottish Funding Council.



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Introducing:

- Ellie Gomersall, NUS Scotland
- Fiona Burns, Scottish Funding Council
- Margaret Rose Livingstone & Caroline Turnbull, Quality Assurance Managers, Tertiary Quality Assurance Agency
- Tina Harrison, Assistant Principal, Academic Standards and Quality Assurance, Central Scotland University College



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Time	Simon	Justin	Gloria	Eve	Chase & Amy	Meg	Claire & Kirsten
10.00	Introduction to day 2						
10.15							
11.00	TQAA visit			SFC visit			
11.20		TQAA visit			SFC visit		
11.45			TQAA visit			SFC visit	
12.05							TQAA visit
12.30	Lunch						
13.15		SFC visit			TQAA visit		
13.35	SFC visit			TQAA visit			
14.00						TQAA visit	SFC visit
14.20			SFC visit				
14.45	Complete your reflections						
15.15	Break						
15.30	Debrief and Meet the Agencies						
16.45	Conclusions						
17.00	Finish						



Today's activity

- Head to your tutor group rooms.
- Step 1: check your in-trays!
- Remember that you've got some visits to prepare for, don't lose track of time.
- Lunch is at 12.30.



Debrief



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Reflections...

- What were your achievements and successes?
- What were your challenges?
- Did anything surprise you?



Final conclusions



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What happens next?

- Share learning points with your colleagues in the students' association and the institution.
- Keep up with the module – it's available to you all year.
- Keep in touch with your key sparqs contact.
- This is an exciting year for quality – get involved!
- Participate in our network meetings...



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NEON and SESN jiscmail



- Following requests from officers about setting up a NEON mailing list – this is now LIVE and you can sign up [here!](#)
- You can sign up to the SESN mailing list [here](#).
- Both members and sparqs can email around all those on the list to ask questions, share experiences or seek support
- Optional – you sign up
- Useful to have one easy, accessible space to speak to all Education officers/student engagement staff.
- The mailing is not over-used, so semi-regular contact but not overwhelming.



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Thank you!



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Please complete your evaluation form



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